



Mark Jones Property Letting now offers better protection for landlords and tenants

Mark Jones Property Letting, April 21, 2008

URL: <http://www.pr9.net/business/realestate/7919april.html>

Mark Jones Property Letting as a member of the National Association Letting now offers more protection for tenants and landlords of properties.

PR9.NET April 21, 2008 - Worcestershire, United Kingdom - Mark Jones Property Letting <http://www.markjonesletting.com> is a Worcestershire property letting company offering property rentals and management services.

As member of the National Association Letting the company is now able to offer landlords and tenants even more protection.

The company owner Christine Brooks tells, "We pride ourselves in offering a professional service and do everything we can to ensure that tenancies run smoothly. However, we acknowledge that sometimes a problem can occur out-with our control.

On the rare occasions when disputes arise, these can, in most cases, be settled amicably by correspondence or a face to face discussion. However, it is possible that the two parties may be unable to reach agreement. There is now a no-cost solution available."

Christine Brooks continues, "In common with most reputable Letting Agencies Mark Jones Property Letting are members of NALS (National Approved Letting Scheme). NALS, which is backed by the Government and other professional bodies in the letting sector, offers a reliable benchmark for Landlords and tenants to compare the standards of service they receive from residential letting agents. This includes agent's complaints procedures.

Tenants and landlords of properties will now benefit from a new partnership between NALS and the OEA (Ombudsman for Estate Agents). Any unresolved disputes arising between agents and landlords or tenants can now be referred directly to the OEA. This will allow easier access to independent redress to settle disputes and an early resolution to issues.

We hope you will never have to use our new complaints procedure but it's reassuring to know that it's there if you need it," concludes Christine Brooks.

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About Mark Jones Property Letting

Operating from the town centre offices, Mark Jones Property Letting is an established, well-respected company based in the Wyre Forest area offering a full range of property management and letting services:

- Free Consultation and assessment of market rental
- Marketing of properties
- Vetting of prospective tenants
- Rent collection
- Deposit Protection
- Regular inspections/condition report
- Comprehensive Inventory

Website: <http://www.markjonesletting.com>

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