



TriVium Systems Provides Call Accounting Solution For Celebrity Resorts

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TriVium Systems provides organization-wide call accounting solution, CallAnalyst Enterprise Server, for award-winning Celebrity Resorts in ten locations nation-wide.

PR9.NET March 19, 2008 - Beaverton, Oregon - TriVium Systems (www.triviumsys.com) together with Celebrity Resorts and Advanced Communication Solutions (ACS) are pleased to announce Celebrity Resorts' decision to utilize TriVium's CallAnalyst Enterprise Server (CES) as their organization-wide centralized call accounting solution.

Celebrity Resorts, a leader in the vacation ownership and property management industries, will maximize the call accounting benefits of TriVium's CallAnalyst Enterprise Server in 10 nationwide locations to improve their guest billing and telecom system. From their corporate office in Orlando, FL, Celebrity Resorts will be able to track and monitor the phone system usage and call history of each individual location with ease, providing them with a more profitable return from their telecom investment.

"We are proud to add Celebrity Resorts into our list of satisfied CallAnalyst Enterprise Server customers. Celebrity Resorts is a well known vacation ownership and property management company with 16 resort locations across the U.S., and I am sure they will be able to quickly convert their guest services into a profit center by using TriVium's solution," stated Mathews Manaloor, President & C.E.O. of TriVium Systems.

According to Celebrity Resorts' Sr. Director of Support Services/IMS, Scott Zane, "TriVium's CallAnalyst Enterprise Server is very powerful in generating the type of reports that we are interested in. This solution provides seamless integration with the Property Management System we use, which is very critical for any Hospitality business when it chooses a Call Accounting Solution. The centralized reporting capability of the software is also very important for us when monitoring the telecom activity across all locations from our headquarters in Orlando, FL."

As a result of Celebrity Resorts' adoption of TriVium System's CES solution, they will be able to effectively oversee their guest call reports across all locations and ensure accurate guest billing, creating a more manageable and profitable telecom system for the Company. TriVium's solution provides Property Management Integration, centralized storage and reporting which is quintessential for any multi-location resort company. With CallAnalyst, Celebrity Resorts can keep a watchful eye on unauthorized or emergency calls with call alerts obtained via e-mail, pager or screen pop-up. Since CallAnalyst Enterprise Server is scalable, flexible and affordable, Celebrity Resorts can easily scale the software in conjunction with their NEC NEAX PBXs to accommodate their growing multi-site business.

"TriVium has been working with ACS for more than a year and they are one of the leading NEC resellers in the region. Celebrity Resorts is one of ACS's existing customers and ACS has played a critical role in making this deal happen," added Mr. Manaloor. ACS's C.E.O. Steve Battista said, "Celebrity Resorts is one of our key customers with whom we have a strong partnership. As soon as we understood their call center needs, we knew that TriVium's CallAnalyst Enterprise Server would be the best solution to meet all of Celebrity Resorts' requirements. In the past, we have had great success with TriVium and they have been a strategic partner with NEC for several years. Their technical and pre-sales support is the best in the industry and this is why we have chosen to use TriVium for all of our top customers."

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About Celebrity Resorts

Founded in 1974, Celebrity Resorts has developed and managed numerous successful vacation ownership and property management projects throughout the nation and in the Caribbean. Headquartered in Orlando, Florida the Celebrity Resorts brand encompasses more than 60 companies, has active interests in over 30 states and services more than 80,000 owners on an annual basis. Independent companies proudly bearing the Celebrity Resorts brand also manage more than a dozen condominium associations in thirteen states. For more information about Celebrity Resorts, please visit www.celebrityresorts.com or call 1-800-423-8604.

About TriVium Systems, Inc.

TriVium Systems is a leading provider of Business Productivity Solutions for the Converged Communications marketplace. TriVium's solutions help organizations maximize the value of voice and data convergence. The company focuses on building compelling applications, flexible platforms and related services that enhances user experience. The solutions can provide access and insights into business data that help manage costs and boost productivity in innovative ways. TriVium distributes its products through a nationwide network of channel partners. Learn more about TriVium System's products and solutions at www.triviumsys.com.

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