



# NSNA announces the release of its new online Custom Support Centre

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*Net Solutions North America, LLC (NSNA), has recently released its new online 24hr Custom Support Centre to provide better customer service to its growing list of clients.*

PR9.NET April 26, 2007 - Bellingham, Washington – NSNA has recently added a new feature to its current slew of customer service applications. The 1.0 release of their new online Custom Support Center is located at [support.netsolutionsna.com](http://support.netsolutionsna.com). The goal for this application is to bring 24hr customer service to NSNA's clients. The online support system allows one to create an account and then submit support tickets 24hrs a day.

Net Solutions North America headquartered in Bellingham, WA is uniquely positioned offering both wholesale tools and custom application development to resellers while simultaneously providing custom Internet application development directly to small business and corporate IT staff as an outsourced development arm. This duality of purpose allows NSNA to provide custom one-of-a-kind applications to those companies who need a unique solution while still providing very affordable and cost effective solutions to the-non-do-it-myself crowd.

NSNA builds products for resale under the ProFusion™ brand name. ProFusion web application tools are designed to work together to provide complete web solutions to their customers at a fraction of the cost it would take to add the same level of functionality in a custom design.

Another field that Net Solutions North America has left a lasting impression on is eCommerce. The NSNA team creates powerful eCommerce websites depending on client's specifications and requirements. The flexible eCommerce web site design services from NSNA are both user friendly as well as visually rich. An eCommerce web design from NSNA combines marketing, artistry, and customer friendly construction.

Patrice Valentine, President of Net Solutions' says, "Net Solutions North America defines customer service as an organization's ability to supply their customers' wants and needs. And accepting this definition means expanding our thinking about customer service; if we're going to consistently exceed customers' expectations, we have to recognize that every aspect of our business has an impact on customer service, not just those aspects of our business that involve face-to-face customer contact." She further added that NSNA's bid to improve upon its already efficient customer service is what led to the development of this new online Custom Support Center.

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## About Net Solutions North America

Net Solutions North America is a web applications development company implementing web projects of all different complexities. They develop unique Internet solutions to increase efficiency and the competitive advantage of companies by enabling web technologies for smaller and medium sized businesses. Net Solutions North America, LLC (NSNA) is headquartered in Bellingham, WA. They manage website development projects from all 50 states, Canada, Mexico, the UK and Spain.

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