



Hosted Collaboration Services: WorkSmart.net new software release

Designlinks International Ltd, March 10, 2007

URL: <http://www.pr9.net/comp/internet/5243march.html>

WorkSmart.net enhances task management in new release

PR9.NET March 10, 2007 - Leicester, United Kingdom - Collaboration software provider WorkSmart.net has just rolled-out an updated version of its hosted digital workplace featuring enhanced task management capabilities, including to-do lists, trouble ticket management and task-based time tracking.

Worksmart.net is a subscription based service of collaboration software developers Designlinks International. The service is designed to minimize costs and deployment issues by allowing enterprises to hit the ground running with a fully-functional and ready-to-use project and customer management environment aimed at boosting the effectiveness of distributed teams.

With the stated intention of offering "big company software for a small company price", WorkSmart.net has a very diverse client base ranging from one-man new business start-ups to the second largest corporate in the world. The developers pride themselves on offering not only the off-the shelf functionality which is now common in many competing platforms (document management, web-folders, on-line calendars, e-mail, forums, task management, contact management, business process and project management tools, etc...) but also a flexible environment which includes the ability to develop customized site templates, custom database templates, as well as to define complex user access permissions.

The service is especially popular with professional services firms who use it for project-based client management in an intranet/extranet configuration, and this latest release, inspired by customer requests, enhances the position of the service in the lower volume/higher value CRM arena by enabling the management of project and/or customer specific issues/trouble tickets. The time-tracking functionality will be of particular interest to those organizations which use time-based billing.

A fully functional 21 day free trial of the enhanced service is available at www.worksmart.net

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About Designlinks International Ltd

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