



PBXEQ Asterisk Solutions within the Latin Americas

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PBXEQ aspires to hasten VoIP adoption in developing call center firms in Latin American Regions.

PR9.NET October 10, 2006 - Canton, Mi – Mexico, Puerto Rico, Brazil and Argentina are just some of the Latin American countries that supply potential and vocational-trained call center agents, capable of both the American and Spanish language. The call center industry is also expected to address one of the most discussed issues within the Latin Americas – high unemployment rate. IP telephony, one of the most sought after platform for offshore communications and also a cheaper alternative rather than utilizing long distance landline calls, has been adopted by the call center industry within the Asia Pacific Region in an impressive 25% compared to only 15% in the Latin Americas. Surveys and studies however say that there will be a significant increase in the customer service positions in the Latin Americas by 2008.

Increased savings and revenue brought about by VoIP usage and Asterisk solutions around the globe have triggered the call center industry to come into realization how significant IP telephony is to their businesses. Adoption of this easy-to-implement technology seems to be a "not so easy" task for some regions in the Latin Americas. Offshore call center outsourcing of the US to third world nations such as India and the Philippines has been a trend and is expected due to the manpower cost savings and their rapid VoIP adoption.

In line with PBXEQ's goal to make VoIP widespread throughout the globe, PBXEQ promotes its worldwide distributorship program by providing Asterisk Solutions and excellent VoIP equipments to booming call centers instituted in the Latin Americas. PBXEQ aims to assist developing call center companies and the growing number of agent positions. Asterisk's features also play a crucial role in multi-lingual customer service agents, providing options for both Spanish and American speaking customers. PBXEQ aspires to boost VoIP adoption and knowledge within the Latin American region.

To view PBXEQ's online mall visit, <http://store.pbxeq.com/store/home.php>. To view all PBXEQ's Manufacturers visit <http://store.pbxeq.com/store/manufacturers.php>. Currently, PBXEQ is expanding market reach through distributorship. If you want more information, visit <http://www.pbxeq.com/distributor.htm>, or email marketing@pbxeq.com and/or asteriskhardware@gmail.com. For shipment rebates and discount inquiries for international orders, please email sales@pbxeq.com.

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About pbxeq.com

Pbxeq provides Asterisk compatible hardware, ready to be used with leading open source telephony projects. Visite www.pbxeq.com, we have everything you need in voip hardware in one shop.

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