



Bigcheeseware Unveils its Total CRM Design to the Public through Free Trials

Bigcheeseware, September 21, 2006

URL: <http://www.pr9.net/comp/development/4481september.html>

Bigcheeseware offer free 30-day trial for businesses to witness its unique yet powerful design to increase sales and signup rates.

PR9.NET September 21, 2006 - Canton, Mi – As more and more online consumers take advantage of free trial services, countless internet-based businesses grab the opportunity to seize the market by providing free trial sessions. Free trials differ in terms of use and the period of use. From kids' and adults' computer games to anti-virus softwares and CRMs, free trials are one way of taking hold of a business' target market. Today, Bigcheeseware exploits one of Internet Marketing's most important contribution – Free Trials.

Enjoy the Benefits of Free Trials

With these free trials, the market can really grasp what Bigcheeseware has to offer – proven total business solution made for the customers.

- Feedback. Obtain optimistic and disapproving comments and remarks from your target market and use it to your advantage!
- Understand Demand. Comprehend the market and recognize the real demands and needs of your customers!
- Develop Your Product. Learn your customers' requirements and necessities and improve your product and/or service according them.
- Customer Experience. Make your customers experience the convenience of chatting with live assistants in real-time!

Differentiation, Convenience and Security

Bigcheeseware's countless features make it one of the most powerful tools in live chat support softwares. More importantly, it is packed with features absent in other support softwares.

- Instant Message and Email Notification of Dropped Chat and Chat on Queue. Get the convenience of instant message and email notification pop-ups from your favorite IM Service.
- Web Call Back System. Be able to appoint an agent to call your customers at whatever time they prefer.
- Live customer support agents delighting your customers. Bigcheeseware's own live support agents online to provide you with the help you need.
- Customizable Proactive Chat Total CRM Solution. Initiate the chat with your online visitors through Bigcheeseware's Customizable Proactive Chat Invitation.
- Real Time Agent Performance Reporting. Evaluate your live support agents with Bigcheeseware's Performance Agent Scores feature.

Bigcheeseware's promotional 30-day free trial registration runs on secure pages. Registration information are kept private and are only for verifying purposes. Bigcheeseware free trial is enhanced with the most basic live chat features.

With Bigcheeseware's free trial period, it assures to be a worry-free product as well as proving itself to be a powerhouse in live chat softwares. Bigcheeseware's free trial period provides 4 weeks of convenient online chat service to your website, real time assistance to your website visitors, and personal experience for your customers. By connecting to your customers through Bigcheeseware, you can increase sales and sign-ups.

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About Bigcheeseware

Bigcheeseware combines the highest level of voice, email and chat technology with real live customer support agents to delight the customers of our customers. Bigcheeseware's convenient setup, real-time interaction, and personal feel give you an experience you never had before. Bigcheeseware enables internet companies to increase their quarterly revenues and ROI by improving online visitor experience thus converting them into key customers. Bigcheeseware is designed to fit customer requirements. In the first place, that is our business, delighting customers.

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