



Service improvements at www.easyspace.com

Easyspace, November 07, 2005

URL: <http://www.pr9.net/comp/internet/2898november.html>

The last few months have seen some major developments and improvements to the service provided by www.easyspace.com, one of the UK's largest web hosting providers.

PR9.NET November 07, 2005 - Driven by customer demand, Easyspace have introduced a new telephone support service to make life easier for customers needing assistance.

After a recruitment and training drive earlier in the year, Easyspace now boasts a telephone technical support team with the highest levels of technical knowledge and the deepest understandings of customer service.

In addition to the new telephone support team, Easyspace have also developed their 'Raise a ticket' system, allowing support staff to track and act on all customer enquiries quickly and efficiently.

Add to this the recently increased numbers of email support staff and the user friendly improvements to their online helpdesk and it becomes clear that Easyspace regard customer service as an extremely important part of their offering and are focused on continuing to develop and improve it.

Perhaps most importantly, Easyspace have placed various feedback links around the www.easyspace.com website and encourage all users to use them. They are taking all feedback seriously and are aiming to use it to help shape service development plans for the year ahead.

Experience the improvements for yourself, visit www.easyspace.com now.

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About Easyspace

Easyspace was founded in 1997 and has over 500,000 users worldwide. The company is currently registering up to 7,000 domain names per month with account growth of 5,000 per month. Easyspace has registered 10% of the total .co.uk domain names within the U.K. and 1% of .com, .net and .org domains worldwide.

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