



Interpreter Feature Now Available on GD e-Bridge Mobile Telemedicine Solution

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PR9.NET July 10, 2019 - Ridgefield, NJ (July 2019) - GD (General Devices) is excited to announce a game-changing module that is available on the GD e-Bridge Mobile Telehealth Solution. Coined as GD e-Bridge Interpreter, it enables patients, EMS and healthcare providers to truly communicate anywhere, at any time, in any language. Leveraging the extensive mobile telehealth capabilities of the GD e-Bridge mobile app, you now have fast, HIPAA secure video conference with medically qualified interpreters to eliminate the language barrier between patients, EMS, ED physicians, and remote care providers with a simple click.

"GD e-Bridge Interpreter's innovative digital solution replaces the expensive and limiting telephonic or onsite interpreters," Tom Kiely, a 40-year expert in Interpretation services says. "Patients and interpreters can now instantly see each other and benefit from the many characteristics required for quality and useful interpreting."

In the US alone, 65 million people speak another language. This poses a challenge to healthcare providers as Joint Commission requires effective communication for every patient, which includes those that are limited-English proficient (LEP). GD Interpreter has over 200 languages supported, including ASL, and enables quick access to medically certified interpreters - live 24/7. Whether for time-sensitive acute care like stroke, STEMI, trauma, sepsis, telehealth triage for ET3, or non-emergency community paramedicine, GD e-Bridge Interpreter bridges the gap between the team and patient communication.

Video remote interpreting (VRI) is the future of healthcare interpretation. Many hospitals today use the traditional method - telephone or on-site interpretation. Telephone interpreters are unable to see the visual cues and environmental context during the conversation. On-site interpreters have challenges with logistics, availability and high expenses, often making it a non-workable solution. Video conference interpretation is more reliable, cost-effective, and provides instant access to an interpreter, leaving patients with a more complete understanding of their condition and care, which leads to better quality outcomes. Interpreters are available when needed, no scheduling needed, regardless of where in the world or the languages public safety and medical teams are presented with.

"On-site and telephone interpreting is old technology. Statistics have even found that effective human communication is based 55% on body language, 38% on tone and only 7% on words. Instant access, live video conferencing is the future of telehealth. Interpreters are available when you need them, not days from now, regardless of where you are in the world or the languages you are confronting," adds Kiely.

GD is strategically partnered with the pioneer in ASL and video-based interpretation for medical interpreters. With Decades of experience in almost every vertical, you will have the best interpretation experience available. With no setup costs or contracts, GD e-Bridge Interpreter is a valuable tool for all healthcare professionals.

ABOUT GD (General Devices)

GD enables smarter patient care by empowering hospitals, EMS, community healthcare and public safety with the most comprehensive, interactive, configurable, affordable, and integrated FDA listed medical communication and mobile telemedicine solutions. The benefits of which are enhanced workflows, minimized risk, reduced costs and improved patient outcomes. To schedule a demo or learn more, contact us at www.general-devices.com.

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About GDGeneralDevices

Leader in EMS-Hospital communications and mobile telemedicine systems, connecting care providers nationwide and handling thousands of calls daily. Enable the sharing of real-time, HIPAA-secure voice, texts, photos, videos and streaming video from smartphones, tablets and PCs between EMS, mobile integrated health-community paramedicine, hospitals and public safety entities.

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